



## POSSIBLE LEAK AT YOUR RESIDENCE?

City of Fernley Utilities

2017/2018

### Advantages of fixing the problem

We have all heard that constant running water sound and immediately panicked to try and find it. Listening to your money go down the drain is not comforting. Many people believe that if they have a water leak they will know right away, but this is not always the case. In fact thousands of gallons of water could be underneath your house or in your yard and you wouldn't even know it. Here is a chart that can help you understand what a "little" drip could add up to; please note these are based on residential rates for a 3/4" inch meter.

GAL/MIN	GAL/HOUR	GAL/DAY	GAL/MONTH	COST/MONTH
0.025	1.5	36	1080	\$50.08
0.05	3	72	2160	\$53.36
0.1	6	144	4320	\$59.92
0.25	15	360	10800	\$79.60
0.50	30	720	21600	\$115.68
0.75	45	1080	32400	\$151.76
1	60	1440	43200	\$187.84
2	120	2880	86400	\$328.88
3	180	4320	129600	\$469.92
4	240	5760	172800	\$614.24
5	300	7200	216000	\$754.80

*"Beware of little expenses. A small leak will sink a great ship."*

*~ Benjamin Franklin*



### It's just a drip...

- Running toilets
- Dripping faucets
- Broken spigots
- Leaky bathtubs
- Garden hoses
- Sprinkler/Drip systems

Why waste your money? Fix the problem and save.

# Questions & Answers

**Q: Is my toilet leaking?**

A: It is estimated that 20% of all toilets leak. A toilet leaking one gallon every five minutes can cause usage to jump by more than 8,500 gallons in a month. The highest toilet leak documented in one month by Truckee Meadows Water Authority in Reno was 240,000 gallons.

**Q: How can my little drip add up to such a high bill?**

A: Quite fast. As you can see on the opposite side of this paper depending on how fast the drip is your water bill can add up quickly.

**Q: But I don't see any water. Where would all that water go?**

A: Leaks underground do not all come to the surface. Water can often leach into sand or stay trapped between layers of clay. If the water leaks underneath your home, you may not see it until you open your crawl space and even crawl down underneath your home.

**Q: What can The City do for me?**

A: Once you notify us of a possible leak or consumption concern we can send our technician out to check the meter to see if it is spinning. If our meter is spinning that could mean one of two things: a) there is water on, or b) there is a possible leak. Our technician is not responsible for helping you find the leak but they can determine if there is water moving through our meter.

**Q: I think I have a leak, what do I do next?**

A: The City of Fernley is not responsible for anything from our meter at the street to your home. This is your responsibility. Once you have determined that you do indeed have a leak, call a plumber or a landscape specialist.

**Q: How am I going to pay for this bill?**

A: Our Leak Relief Program can cut some of the cost. Ask about our policy and we will help determine if you qualify. We also provide payment plans for those who have had a leak. Ask us about the terms by coming in or calling us.

## The City is here for you

We understand that high water bills could put a hardship on you, your family and your overall well-being. We can help! We can help determine if there is a possible leak, and if so we might be able to apply leak relief or set up a payment plan; and if we can't help we also can refer you to Lyon County. Just ask, we are here for you.

**Knowledge can give you confidence, we are here to help you gain that confidence.**

## Contact Us

Give us a call for more information about your water/sewer services

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**Fernley, Nevada 89408**

**Finance Department**  
**(775) 784-9930**

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